

Addressing Coronavirus (COVID-19) Concerns

Based on the guidance we've received from various health agencies, our state of the art equipment, our infection control techniques, and the current state of our operations, we are confident our facility is safe for patients of all ages.

The health of our patients and employees has always been our number one priority. Here are a few things we do to ensure that our space is as sanitary as possible.

Upgraded Equipment

The most recent and visible manifestation of this is the recent update to our dental equipment. The new dental units are top of the line! They are designed to strictly comply with the most demanding requirements. They offer sanitizing features not available in most dental equipment, such as:

- An integrated air gap which is essential to avoid back flow of water—this means *no cross contamination between patients due to syphoning that can occur with most dental water and suction lines!*
- Integrated disinfection system ensuring safe, continuous disinfection of water lines
- Automatically dispenses the right amount of a proprietary disinfectant so that bacterial levels in the treatment water are always as low as possible
- Water and suction lines are purged and cleaned automatically after each patient
- Water and suction lines receive regular treatment to prevent development of biofilm (bacterial colonies)—CDC recommends <500 CFU/mL, our equipment tests at <100 CFU/mL (there is no law governing CFU counts in the United States right now). Shockingly, dental lines in the United States have been found to have CFU counts as high as 200,000 CFU/mL!!!
- Smooth and largely gap-free design of surfaces ensures maximum infection control because it can be thoroughly cleaned quickly and easily between patients

Employee Actions

- Trained in and comply with CDC guidelines for hand hygiene
- Disinfect patient treatment rooms and dental units after each patient
- Glasses, watches, and other small personal items are sanitized at least daily in a UV sanitizer (kills 99.9% of germs, including coronaviruses)
- Sterilize or disinfect all equipment that comes into contact with a patient after every patient

Non-treatment Spaces

To reduce your risk of contamination from another person, we continue to:

- Provide hand sanitizer for our patients in the reception area
- Do all within our power to see our patients at the scheduled time (a patient very rarely waits more than 5-10 minutes past the scheduled time in the reception area)
- Sanitize the countertops in the reception area at least daily
- Clean the credit card machines at least daily
- Sanitize pens in the UV sanitizer after each use